

June 12, 2020

UPDATE

To the staff, Familyhome providers, individuals we support and their families,

When we sent Bethesda's first communication to you on March 13, we had no idea that in mid-June we would still be under an emergency order from the Ontario Government and still fighting the COVID-19 pandemic. Unfortunately we are!

The implications of COVID-19 on all of our lives has been significant and will affect us for years to come.

Throughout this pandemic Bethesda has maintained one priority, the health and safety of the individuals/families we support, as well as our staff and Familyhome providers. All other considerations are secondary to this one priority. We deeply appreciate the support we have received from all of you during this time.

As mentioned, we remain under emergency orders from the Ontario Government and as a result we are extending all closures and modifications to our services, as previously announced, until at least June 28, with one exception. As of June 18, the Government of Ontario has announced that family visits will resume with the following parameters:

- All visitors must adhere to the following:
 1. Must pass active screening every time they are on the premises and attest that they are not experiencing any of the typical and atypical symptoms of COVID-19. They will not be allowed to visit if they do not pass the screening.
 2. Attest to home staff that the visitor has tested negative for COVID-19 within the previous 2 weeks (14 days) and subsequently not tested positive. Bethesda is not responsible for providing the testing.
 3. Comply with Bethesda's Infection Prevention and Control (IPAC) protocols, including proper use of face masks.
 - a. Visitors should use a face covering at all times. This may include a cloth mask while maintaining a minimum of 2 metres (6 feet) physical distance. Visitors are responsible for bringing their own face covering.

- b. Visitors must maintain a minimum of 2 metres (6 feet) physical distance from the resident for the full duration of the visit.
 - c. Visitors must adhere to protocols for hand hygiene and respiratory etiquette.
4. Gifts are permitted, only if in accordance with Bethesda's existing policies and procedures, and only if they can be easily cleaned and disinfected (e.g. hard surfaces, original packaging).
 5. At no time may the non-essential visitor enter the home.
- Any non-adherence to these rules will be the basis for discontinuation of visits.

Please rest assured that Bethesda has diligently prepared a plan to resume services and supports, and we are working with various levels of Government regarding its implementation.

On a positive note, as a community we are getting through this, we are caring for one another in the Spirit of Christ.

For additional questions or concerns, please speak to your Manager or email questions@bethesdaservices.com.

Respectfully,

A handwritten signature in black ink, appearing to read 'Brian Davies', with a stylized flourish at the end.

Brian Davies
Chief Executive Officer
Bethesda