

December 4, 2020

**UPDATE**

To the individuals we support, their families and our community partners,

Recently, the Ministry of Children, Community and Social Services announced heightened guidelines for the screening and PPE practices in place for agencies like Bethesda. We will be bringing these new guidelines into practice effective Tuesday, December 8, 2020. These changes largely impact the staff in our in-person Children's Services, Clinical Services and those working in Residential/congregate living settings. Changes include enhanced safety controls and screening enhancements to continue protecting those we support as we learn more about COVID-19.

As with all other changes that have been implemented in this process, please rest assured that we are working closely with Niagara Public Health and the Ministry of Children, Community and Social Services, as the health and safety of the individuals/families we support, our staff, and Familyhome providers remain our top priority. There will also be a minor impact to visitors entering Bethesda facilities.

As always, if you have any questions please contact Bethesda in the manner you have in the past or contact [questions@bethesdaservices.com](mailto:questions@bethesdaservices.com) and we will make sure that someone responds to you as soon as possible.

Respectfully,



Brian Davies  
Chief Executive Officer  
Bethesda