

January 14, 2021

UPDATE

To the individuals we support, their families, and our community partners,

On January 12, the Premier of Ontario announced a Provincewide State of Emergency and a Stay at Home Order, which took effect today at 12:01 am until at least February 11. In response to this announcement, and with guidance from the Ministry of Children, Community and Social Services and Public Health, the following modifications will be implemented with these Provincewide restrictions:

ADULT RESIDENTIAL SERVICES

Travel within Bethesda's Adult Residential Services will be restricted to essential only, including trips for medical appointments and exercise.

VISITORS

During this time, visitors will be reduced to those assigned as 'essential' only and remain virtual for all others until the State of Emergency / Stay at Home Order has been lifted and it has been deemed safe to resume in-person visits.

We encourage each of you to speak with your Bethesda contact on virtual ways to visit with your loved ones at this time.

DAY ACTIVITIES

Day Activity programs will remain suspended.

RESPITE

As previously directed and until further notice, Adult Respite continues to be suspended.

CHILDREN'S SERVICES

In-person individualized behaviour services are offered at a reduced capacity at the Niagara Family Centre. Throughout this period, staff will continue to provide enhanced virtual services and supports for children, youth and their families.

If required, families can contact their Clinical Supervisor to discuss direct service options to meet urgent needs. If you have questions specific to your child/youth, please reach out to your Bethesda contact.

ADULT CLINICAL SERVICES

We will continue providing services via telepractice through phone, email and videoconference. Face-to-face services will be provided on a case by case basis.

ADMINISTRATIVE SERVICES

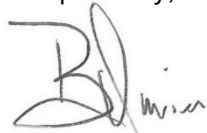
All Administrative staff will be working from home, where possible.

COVID-19 POSITIVE CASE UPDATE

Based on the update distributed on January 4, we are pleased to inform you that all positive cases within the agency have been resolved and all affected have made full recoveries.

We appreciate your cooperation and understanding as we continue to navigate this newest set of COVID-19 restrictions. We will continue to provide updates as the situation progresses. If you have any questions, please continue to talk to your Bethesda contact for details on your personal services or let us know at questions@bethesdaservices.com.

Respectfully,

A handwritten signature in black ink, appearing to read 'Brian Davies', is written over a thin horizontal line.

Brian Davies
Chief Executive Officer
Bethesda