

March 15, 2020

UPDATE

To the children, youth and adults we support, their families and staff members,

Further to the memo of March 13, 2020, I would like to provide an update regarding additional measures Bethesda is taking in order to ensure that we are acting in your best interest.

DAY ACTIVITIES

Effective immediately and until further notice, Bethesda will be suspending all Day Activity programs. Staff are to arrive for work as usual and will receive direction at that time.

CHILDREN'S PROGRAMS

Effective immediately and until further notice, face-to-face services will be suspended. We will remain available to families via phone, email, etc. Staff are to arrive for work as usual and will receive direction at that time.

ADULT CLINICAL SERVICES

Effective immediately and until further notice, Bethesda is modifying Clinical Services, suspending all face-to-face involvement (unless critical in nature). We will remain available to those receiving services utilizing phone, email, etc.

ADMINISTRATIVE SERVICES

Effective immediately and until further notice, all administrative staff are to work from home where possible.

RESPITE STAFF

Effective immediately and until further notice, Adult Respite will be suspended. Staff are to arrive for work as usual and will receive direction at that time.

GUEST VISITS

Effective immediately and until further notice, non-essential visits to any of Bethesda's facilities are suspended.

While we recognize that these steps will provide inconvenience and significant difficulties to many of you, the steps are necessary in order to continue providing the high quality care you have come to expect from Bethesda.

As we continue to monitor the situation we will keep you all informed. Please direct any questions you may have to your Bethesda contact. If you prefer, you are also encouraged to email us at info@bethesdaservices.com with questions and we will get back to you as soon as possible.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Davies". The signature is stylized with a large, looped initial "B" and a trailing flourish.

Brian Davies
Chief Executive Officer
Bethesda