

March 17, 2020

To the families of children and youth receiving services from Bethesda,

At Bethesda, the safety and well-being of families, staff and our community is our highest priority. In an effort to slow the transmission of COVID-19, face-to-face services have been suspended effective March 16, 2020. We are following the advice of public health authorities and will continue to monitor their recommendations and adjust our precautionary measures accordingly.

We recognize the challenges families may be facing in this difficult time. The staff at Bethesda are working remotely to support children, youth and their families through a variety of options, including:

- Regular phone and/or videoconference check-ins with families who are active in service
- Service Coordination support by phone and/or videoconference, including helping families complete applications for OAP One-Time Funding
- Coffee Chat - Parent Support Group is now offered through videoconferencing
 - Next Date: Friday, March 20 at 10:00 am
- Workshops offered through videoconferencing
 - Next Date: Monday, March 23 from 6:00-8:00 pm - ASD and Anxiety
- Offering tip sheets through Bethesda's website and Facebook page

To register for a Coffee Chat, Workshops or to request support, families can leave a message on the Service Coordination line at 905.684.6918 ext. 170.

We thank you for your patience and understanding in this unprecedented time.

Sincerely,



Brian Davies
Chief Executive Officer